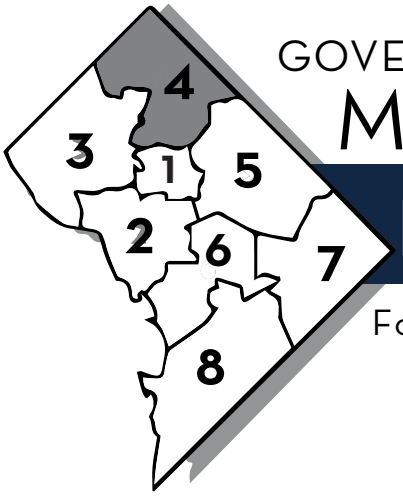

GOVERNMENT OF THE DISTRICT OF COLUMBIA

MAYOR MURIEL BOWSER

KEY RESOURCES FOR WARD 4

For all phone numbers listed below, dial 711 first to use a TDD/TTY.

Mayor's Office of Community Relations and Services (MOCRS) is a direct link between District residents, the Mayor and the Government of the District of Columbia.
Ward 4 Contact Info:
Manager: Yamileth Escobar, yamileth.escobar2@dc.gov
Liaison: Leticia Acosta, leticia.acosta1@dc.gov

Metropolitan Police Department (MPD)
2nd District: Commander Tatjana Savoy, (ANC 3G)
Contact info: (202) 740-4701, tatjana.savoy@dc.gov
4th District: Commander Nikki Lavenhouse, (ANC 4A-4E & ANC 3G) **Contact info:** (202) 715-7400, nikki.lavenhouse@dc.gov If you see or hear things that appear out of the ordinary, contact the police. To report immediate threats or emergencies, dial 911. To report suspicious activity or behavior, call (202) 727-9099
Report by using MPD's iWatch website: iwatchdc.org
Report by using MPD's Text Tip Line at: 50411

The District Department of Transportation's (DDOT) mission is to equitably deliver a safe, sustainable and reliable multimodal transportation network for all residents and visitors of the District. Services include:

- Roadways and traffic safety
- Streetlights
- Urban forestry (street trees)

Contact Info: ddot@dc.gov, (202) 673-6813 or use 311
Ward 4 Specialist: Tadai Abilla
Contact Info: tadai.abilla1@dc.gov

Office of Unified Communications (OUC) manages the District's 311 program. Residents can contact 311 via phone, text, Twitter, the web (311.dc.gov), or the app. Call 311 to request city services and information, such as:

- Potholes
- Abandoned autos
- Parking enforcement
- Tree services
- Illegal dumping
- Street light repair
- District agency phone numbers, addresses and hours of operations

Department of Behavioral Health (DBH) provides prevention, intervention and treatment services and supports for children, youth, and adults with mental and/or substance use disorders. Services include:

- Access HelpLine
- Emergency psychiatric services
- Community-based outpatient and residential services
- Substance use disorder services
- Children and youth behavioral health services
- District Stabilization Center, located at 35 K Street NE, offers a 24/7 safe place for people experiencing a substance use disorder crisis to get the help
- Community Response Team

Contact Info: dbh@dc.gov, 311 or (202) 673-2200
Suicide and Crisis Lifeline: 988
Community Crisis hotline: (202)-673-6495
Warmline: 211
Access Help Line: 1 (888)7WE-HELP or 1-888-793-4357
DC Stabilization Center: 24/7 Call line (202) 839-3500
Department of Health (DC Health) promotes health, wellness, and equity across the District, and protects the safety of residents, visitors, and those doing business in the District. Services include:

- Free confidential clinical services for people over age 13
- Immunization
- Information on preventing and living with HIV/AIDS
- Pregnancy services

Contact Info: doh@dc.gov, (202) 442-5955

Department of Human Services (DHS) provides assistance regarding public benefits, housing and career development.
Customer Service Phone: (202) 727-5355

Office of the Tenant Advocate (OTA) provides technical advice and other legal services to tenants. Services include:

- Legal Assistance
- Tenant Education
- Community Outreach

Contact Info: (202) 719-6560, ota.dc.gov

WARD 4

GOVERNMENT OF THE DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

As of 3/9/26

Department of Employment Services (DOES) connects District residents, job seekers, and employers to opportunities and resources that empower fair, safe, effective working communities.
Contact Info: does@dc.gov, (202) 724-7000

Fire and Emergency Medical Services (FEMS) If you witness a fire or are having a medical emergency, call 911.

Mayor's Office on Returning Citizen Affairs (MORCA) serves as the District's coordinating and advisory agency for reentry.
Contact info: orca@dc.gov, (202) 715-7670

Department of Youth Rehabilitation Services (DYRS) is responsible for the supervision, custody, and care of young people charged with a delinquent act in the District. Services include:

- Secure youth detention facilities
- Community supervision
- Community services for youth and their families

Contact Info: dyrs@dc.gov; **HQ**: (202) 576-7299
Youth Services Center (detention): (202) 576-8418
New Beginnings Youth Development Center (detention): (202) 299-3200
MLK Achievement Center: (202) 576-8930

Office of Victim Services and Justice Grants (OVSJG) develops, funds, and coordinates programs that improve public safety; enhances the administration of justice; and creates systems of care for crime victims, youth, and their families in the District. Services include:

- Private Security Camera Incentive Program
- Address Confidentiality Program
- DC Victim Hotline

Contact Info:
DC Victim Hotline: (844) 4HELPDC; ovsjg@dc.gov, (202) 727-0605

The **Office of Neighborhood Safety and Engagement (ONSE)** works to reduce violence in the District, while assisting families dealing with the grief and trauma caused by these occurrences. For family support services and assistance, please call (202) 807-0440

The **Office of Gun Violence Prevention (OGVP)** serves as a coordinating office, linking City initiatives, community-based non-profit o ganizations, and everyday Washingtonians in partnership to address gun violence and prioritize public safety. For more information about OGVP grants email: buildingblocks@dc.gov.

Department of Public Works (DPW) provides environmental services/ solid waste management and parking enforcement. Services include:

- Bulk trash collection
- Residential trash and recycling collection
- Household hazardous waste
- On-street parking tickets (zoned and metered spaces)

Contact Info: dpw@dc.gov, (202) 673-6833 or use 311

Mayor's Office of Clean City DC prevents and reduces litter and trash pollution in the District. Services include:

- Adopt a Block
- Spring Clean Up
- Public pet waste dispensers

Contact Info: cleancity@dc.gov, (202) 442-8150 or use 311

Department Of Buildings (DOB) (formerly part of DCRA) regulates construction activity in the District, including permits, building code and zoning regulation compliance, and inspections. DOB can issue citations and pursue abatement. Services include:

- DOB Access DC Initiative
- Permit Wizard
- Dispatch Inspections-On-Demand-System
- Contractor Rating System
- Homeowner's Center

Contact Info: dob@dc.gov, (202) 671-3500 or use 311

Department of Parks and Recreation (DPR) Community and Recreation Centers
Emery – 5701 Georgia Ave, NW; (202) 576-3211
Fort Stevens – 1327 Van Buren Street, NW; (202) 541-3754
Hamilton – 1340 Hamilton Street, NW; (202) 576-6855
Lafayette-Ponter – 5900 33rd Street, NW; (202) 282-2206
Lamond – 20 Tuckerman Street, NE; (202) 576-9541
Petworth – 801 Taylor Street, NW; (202) 576-6850
Raymond – 3725 10th Street, NW; (202) 671-2181
Riggs-LaSalle – 501 Riggs Road, NE; (202) 576-5224
Shepherd Park – 7800 14th Street, NW; (202) 788-2234
Takoma – 300 Van Buren Street, NW; (202) 576-7068
Upshur – 4300 Arkansas Ave, NW; (202) 576-6842

WARD 4

GOVERNMENT OF THE DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR