



# GOVERNMENT OF THE DISTRICT OF COLUMBIA MAYOR MURIEL BOWSER

## KEY RESOURCES FOR WARD 2

For all phone numbers listed below, dial 711 first to use a TDD/TTY.

**Mayor's Office of Community Relations and Services (MOCRS)** is a direct link between District residents, Mayor Bowser, and the Government of the District of Columbia.  
**Ward 2 Contact Info:**  
Tadai Abilla, [tadai.abilla@dc.gov](mailto:tadai.abilla@dc.gov)

**Metropolitan Police Department (MPD)**  
**1st District:** Commander Colin Hall, (ANC 2A-2F)  
**Contact info:** (202) 740-7633, [colin.hall@dc.gov](mailto:colin.hall@dc.gov)  
**2nd District:** Commander Tatjana Savoy, (ANC 2A-2C)  
**Contact info:** (202) 740-4701, [tatjana.savoy@dc.gov](mailto:tatjana.savoy@dc.gov)  
**3rd District:** Commander James Boteler, (ANC 2B-2F)  
**Contact info:** (202) 553-7908, [james.boteler@dc.gov](mailto:james.boteler@dc.gov)

If you see or hear things that appear out of the ordinary, contact the police. To report immediate threats or emergencies, dial 911. To report suspicious activity or behavior, call (202) 727-9099  
**Report by using MPD's iWatch website:** [iwatchdc.org](http://iwatchdc.org)  
**Report by using MPD's Text Tip Line at:** 50411

The **District Department of Transportation's (DDOT)** mission is to equitably deliver a safe, sustainable, and reliable multi modal transportation network for all residents and visitors of the District. Services include:

- Streetlights
- Roadways and traffic safety
- Urban forestry (street trees)

**Contact Info:** [ddot@dc.gov](mailto:ddot@dc.gov), (202) 673-6813 or use 311  
**Ward 2 Specialist:** Donovan Boyd, [donovan.boyd@dc.gov](mailto:donovan.boyd@dc.gov)

**Office of Unified Communications (OUC)** manages the District's 311 program. Residents can contact 311 via phone, text, Twitter, the web ([311.dc.gov](http://311.dc.gov)), or the app. Call 311 to request city services and information, such as:

- Potholes
- Abandoned autos
- Parking enforcement
- Tree services
- Illegal dumping
- Street light repair
- District agency phone numbers, addresses and hours of operations

**Department of Behavioral Health (DBH)** provides prevention, intervention, treatment services, and supports for children, youth, and adults with mental and/or substance use disorders. Services include:

- Access HelpLine
- Emergency psychiatric services
- Community-based outpatient and residential services
- Substance use disorder services
- Children and youth behavioral health services
- Community Response Team

**Contact Info:** [dbh@dc.gov](mailto:dbh@dc.gov), 311 or (202) 673-2200  
**Suicide and Crisis Lifeline:** 988  
**Community Crisis hotline:** (202)-673-6495

**Warmline:** 211  
**Access Help Line:** 1 (888)7WE-HELP or 1-888-793-4357  
**DC Stabilization Center:** 24/7 Call line (202) 839-3500

**Department of Health (DC Health)** promotes health, wellness and equity, across the District, and protects the safety of residents, visitors and those doing business in the District. Services include:

- Free, confidential clinical services for people over age 13
- Immunization
- Information on preventing and living with HIV/AIDS
- Pregnancy services

**Contact Info:** [doh@dc.gov](mailto:doh@dc.gov), (202) 442-5955

**Department of Human Services (DHS)** provides assistance regarding public benefits, housing, and career development. **Customer Service Phone:** (202) 727-5355

**Safe Commercial Hub**, 675 H Street NW and is open for residents to walk-in for services from Monday through Friday, 9 am to 6 pm.

The hub is staffed from representatives from:

- Metropolitan Police Department (MPD)
- Mayor's Office of Community Relations & Services (MOCRS)
- Mayor's Office of Nightline and Culture (MONC)
- Mayor's Office of Asian Pacific Islander Affairs (MOAPIA)
- Department of Human Services (DHS)
- Department of Behavioral Health (DBH)



**Office of the Tenant Advocate (OTA)** provides technical advice and other legal services to tenants. Services include:

- Legal Assistance
- Tenant Education
- Community Outreach

**Contact Info:** (202) 719-6560, [ota.dc.gov](http://ota.dc.gov)

**Department Of Employment Services (DOES)** connects District residents, job seekers, and employers to opportunities and resources that empower fair, safe, effective working communities.

**Contact Info:** [does@dc.gov](mailto:does@dc.gov), (202) 724-7000

**Fire and Emergency Medical Services (FEMS)** If you witness a fire or are having a medical emergency, call 911.

**Mayor's Office on Returning Citizen Affairs (MORCA)** serves as the District's coordinating and advisory agency for reentry.

**Contact info:** [orca@dc.gov](mailto:orca@dc.gov), (202) 715-7670

**Department of Youth Rehabilitation Services (DYRS)** is responsible for the supervision, custody, and care of young people charged with a delinquent act in the District. Services include:

- Secure youth detention facilities
- Community supervision
- Community services for youth and their families

**Contact Info:** [dysr@dc.gov](mailto:dysr@dc.gov); HQ: (202) 576-7299

**Youth Services Center (detention):** (202) 576-8418

**New Beginnings Youth Development Center (detention):** (202) 299-3200

**MLK Achievement Center:** (202) 576-8390

**Office of Victim Services and Justice Grants (OVSJG)** develops, funds, and coordinates programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District. Services include:

- Private Security Camera Incentive Program
- Address Confidentiality Program
- DC Victim Hotline

**Contact Info:**

**DC Victim Hotline:** (844) 4HELPDC; [ovsjg@dc.gov](mailto:ovsjg@dc.gov), (202) 727-0605

**The Office of Neighborhood Safety and Engagement (ONSE)** works to reduce violence in the District, while assisting families dealing with the grief and trauma caused by these occurrences. For family support services and assistance, please call (202) 807-0440.

**The Office of Gun Violence Prevention (OGVP)** serves as a coordinating office, linking City initiatives, community-based non-profit organizations, and everyday Washingtonians in partnership to address gun violence and prioritize public safety. For more information about OGVP grants email: [buildingblocks@dc.gov](mailto:buildingblocks@dc.gov).

**Department of Public Works (DPW)** provides environmental services/solid waste management and parking enforcement. Services include:

- Bulk trash collection
- Residential trash and recycling collection
- Household hazardous waste
- On-street parking tickets (zoned and metered spaces)

**Contact Info:** [dpw@dc.gov](mailto:dpw@dc.gov), (202) 673-6833 or use 311

**Mayor's Office of Clean City DC** prevents and reduces litter and trash pollution in the District. Services include:

- Adopt a Block
- Spring Clean Up
- Public pet waste dispensers

**Contact Info:** [cleancity@dc.gov](mailto:cleancity@dc.gov), (202) 442-8150 or use 311

**Department Of Buildings (DOB) (formerly part of DCRA)** regulates construction activity in the District, including permits, building code and zoning regulation compliance, and inspections. DOB can issue citations and pursue abatement. Services include:

- DOB Access DC Initiative
- Permit Wizard
- Dispatch Inspections-On-Demand-System
- Contractor Rating System
- Homeowner's Center

**Contact Info:** [dob@dc.gov](mailto:dob@dc.gov), (202) 671-3500 or use 311

**Department of Parks and Recreation (DPR) Community and Recreation Centers**

**Jelleff** - 3265 S Street, NW; (202) 462-1317

**Kennedy** - 1401 7th Street, NW; (202) 671-4794

**Mitchell Park** - 1801 23rd Street, NW; (202) 674-6641

**Rose Park**; 2609 Dumbarton Street, NW; (202) 316-4210

**Stead (offline for renovation)** - 1625 P Street, NW

**Volta Park** - 1555 34th Street, NW; (202) 645-5668